

Understand Your Specialty Pharmacy's Performance with MMIT



Why MMIT?

- Only **unblinded view** of specialty pharmacy performance in the market
- **Benchmark** against competitors by therapeutic area
- Determine **net promoter score**
- Access **verbatim feedback** on performance

Patient & Office Staff Satisfaction Surveys

MMIT's **Patient and Office Staff Satisfaction Surveys** provide your team with insight into satisfaction levels to ensure your specialty pharmacy is providing the best service to your patients and the stakeholders who work with your team directly.



By the Numbers

Patient Satisfaction Survey



Office Staff Satisfaction Survey



Interested in learning more? Connect with MMIT today to learn more about our **Patient and Office Staff Satisfaction Surveys.**